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**Authors**

[Alain April](#)  
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**D.** Software

↳ **D.2** SOFTWARE ENGINEERING

↳ **D.2.9** Management

↳ **Subjects:** Software quality assurance (SQA)

### General Terms:

Documentation, Management

## ↑ Collaborative Colleagues:

Alain Abran:  
Alain April  
Pierre Bourque  
Luigi Buglione  
Jean-Marc Desharnais  
Francis Dion  
Reiner R. Dumke  
Robert Dupuis  
Wolfgang A. Halang  
Ali Idri  
Jean-Philippe Jacquet

Alain April:  
Alain Abran  
Robert Godin  
Ettore Merlo  
Rokia Missaoui

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John G. Bilotta, John F. McGrew

August 1998 **Empirical Software Engineering**, Volume 3 Issue 2

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The Capability Maturity Model specifies several hundred key practices that must be implemented as a team moves from Level 1 to Level 5 of the model. However, the model does not specify within each level the optimal sequence in which to implement the practices. Level 2 contains 121 such practices grouped under six key process areas (KPA's) which are further subdivided into five common feature areas (CFAs). Although the KPA/CFA structure has a logical fit with the organizational structure ...

**Keywords:** Capability Maturity Model, Guttman scaling, Level 2, implementation strategies, scalogram analysis

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Ivan Rozman, Romana Vajde Horvat, József Gyórkós, Marjan Hericùko

January 1997 **Software Quality Control**, Volume 6 Issue 1

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**Keywords:** ISO 9000-3, ISO 9001, SEI CMM, quality management model, software process

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